



This is a Quick Reference guide to the most frequently asked questions about services, resources and support you need to succeed. If you have any questions feel free to discuss with your advisor who can give you further guidance. Further information about the many resources, services, opportunities and support programs at BMCC are available on the [Student Hub](#). Services are now on-line!

Academic Support

- Tutoring - [Learning Resource Center](#) (LRC) (212) 220-1378
- [Library](#) - help@bmcc-cuny.libanswers.com (212) 220-1451
- Academic coaches are available at [Upswing](#).
- [Learning and Accessibility accommodations](#) - accessibility@bmcc.cuny.edu - 212-220-8180

Emergency Situations

Contact the [Advocacy and Resource Center](#): arc@bmcc.cuny.edu; (212) 220-8195 (formerly Single Stop)

- Emergency Financial Assistance
- Housing Insecurities
- Hunger and Food Insecurities
- Immigration/undocumented Student Concerns

Personal Support

[Counseling Center](#) - counselingcenter@bmcc.cuny.edu; (212) 220-8140

Free and confidential. Counselors assist student in addressing psychological and adjustment issues (such as anxiety, depression, relationships, stress, time management) that can impact academic performance and quality of life.

Technology

- Blackboard Access, email, BMCC Portal issues, course ware, etc
- [College Computer Center Service Desk](#) - servicedesk@bmcc.cuny.edu; (212) 220-8122
- Request a Chromebook, iPad, or hot spot at StudentAffairs@bmcc.cuny.edu (While supplies are available)
- Questions about your e-learning experience contact [E-Learning](#)
- [Accessing Remote Software](#)

Financial Aid

- Need help filing Financial Aid (FAFSA, TAP, Loans) applications? Visit the [Panther Station](#) or contact them at: Station@bmcc.cuny.edu or bmcc@livehelpnow.net
- [Scholarships](#) – Learn about internal and external scholarship opportunities or email at scholarship@bmcc.cuny.edu

Career and Major Guidance

- [Center for Career Development](#) or career@bmcc.cuny.edu; (212) 220-8170
- [Academic Advising & Transfer Center](#) aac@bmcc.cuny.edu; (212) 220-8315

Getting Socially Connected and Involved

- [Student Affairs](#) - StudentAffairs@bmcc.cuny.edu
- [Office of Student Activities \(OSA\)](#) - osa@bmcc.cuny.edu; (212) 220-8160;
- [Peer Mentoring](#) - peermentoring@bmcc.cuny.edu; (212) 220-8000 Ext. 5581

Parenting Needs

Child Care or Expecting a Child Needs

- [Early Childhood Center \(ECC\)](#) and Family Child Care Network - CScottCroff@bmcc.cuny.edu; (212) 220- 8250
- [Advocacy and Resource Center](#) - arc@bmcc.cuny.edu; (212) 220-8195
- [Office of Accessibility](#) accessibility@bmcc.cuny.edu; (212) 220-8180 (For accommodations only)

Lactation Needs (for Faculty, Staff and Students) - [Women's Resource Center \(WRC\)](#)

Sexual Harassment or Misconduct

 (includes sexual assault, sexual harassment, dating/domestic violence, stalking)

- [Compliance and Diversity](#) - OLevy@bmcc.cuny.edu and TWade@bmcc.cuny.edu; (212) 220-1236
- [Public Safety](#)- safety@bmcc.cuny.edu; (212) 220-8075; Room S-215
- [Student Affairs](#) - studentaffairs@bmcc.cuny.edu; (212) 220-8130