

BMCC Graduate Survey Report



Office of Institutional Effectiveness
and Analytics

Spring 2022



BMCC Graduate Survey Report

Office of Institutional Effectiveness and Analytics

Executive Summary

Early each fall, Borough of Manhattan Community College (BMCC) conducts an annual survey of recent graduates in the prior academic year (summer, fall, and spring).

Of those who responded in the most recent academic year:

- Ninety-six percent reported they would recommend BMCC to their friends and relatives.
- Ninety-six percent reported they were very satisfied or satisfied with teaching quality in their BMCC courses.
- Seventy-eight percent reported they were very satisfied or satisfied with diversity and inclusion at BMCC
- Eighty-five percent reported they were continuing their education.
- Fifty-four percent reported they were currently employed.

Contents

<i>Executive Summary</i>	<i>i</i>
Table 1. Total BMCC Graduated and Respondents to Survey	1
Table 2. Terms Graduated and Demographics.....	2
Table 3. Education Status of Parents	3
Table 4. Views on Recommendations and Programs Participation	4
Table 5. Academic and Student Support Satisfaction.....	5
Table 6. Student Activity Satisfaction.....	6
Table 7. Student Activity Satisfaction.....	7
Table 8. Post-Graduation Outcomes	8

Table 1. Total BMCC Graduated and Respondents to Survey

	AY 2020-21	AY 2019-20	AY 2018-19	AY 2017-18	AY 2016-17
Graduated	4487	4759	4363	4095	3855
Response Count	641	362	1151	995	1053
Responses Rate	14.3%	7.6%	26.4%	24.3%	27.3%

Table 2. Terms Graduated and Demographics

Questions	AY 2020-21		AY 2019-20		AY 2018-19		AY 2017-18		AY 2016-17	
	%	N	%	N	%	N	%	N	%	N
What term did you graduate?										
Summer	18.1%	116	15.5%	56	15.3%	176	21.5%	214	24.2%	255
Fall	25.9%	166	32.3%	117	30.6%	352	28.7%	286	13.5%	142
Spring	56.0%	359	52.2%	189	54.1%	623	49.7%	495	62.3%	656
Total	100.0%	641	100.0%	362	100.0%	1151	100.0%	995	100.0%	1053
What is your gender?										
Female	70.6%	384	69.6%	206	67.3%	629	70.7%	567	68.7%	612
Male	25.7%	140	28.7%	85	30.5%	285	27.1%	217	29.6%	264
Other	0.6%	3	0.7%	2	0.3%	3	0.2%	2	0.2%	2
Prefer not to answer	3.1%	17	1.0%	3	1.8%	17	2.0%	16	1.5%	13
Total	100.0%	544	100.0%	296	100.0%	934	100.0%	802	100.0%	891
Skipped		97		66		217		193		162
What is your ethnicity?										
American Indian	1.1%	6	2.0%	6	0.7%	7	1.5%	12	1.2%	11
Asian or Pacific Islander	13.3%	72	18.2%	54	14.1%	142	11.9%	97	16.6%	150
Black or African American	33.1%	180	29.7%	88	27.4%	276	29.9%	243	26.8%	242
Hispanic or Latino	32.2%	175	34.5%	102	34.8%	350	39.4%	320	38.9%	351
White / Caucasian	9.2%	50	8.1%	24	12.3%	124	12.3%	100	10.7%	97
Other	5.0%	27	5.1%	15	4.9%	49	0.0%	0	0.0%	0
Prefer not to answer	6.1%	33	2.4%	7	5.8%	58	5.0%	41	5.8%	52
Total	100.0%	543	100.0%	296	100.0%	1006	100.0%	813	100.0%	903
Skipped		98		66		145		182		150

Table 3. Education Status of Parents

Questions	AY 2020-21		AY 2019-20		AY 2018-19		AY 2017-18		AY 2016-17	
	%	N	%	N	%	N	%	N	%	N
What is the highest level of school your mother completed or the highest degree she received?										
Less than high school degree	25.1%	135	27.9%	82	24.4%	226	29.4%	229	30.1%	262
High school degree or equivalent	24.9%	134	28.2%	83	26.9%	249	29.9%	233	28.0%	244
Some college but no degree	10.8%	58	12.6%	37	13.9%	129	15.8%	123	12.9%	112
Associate degree	9.1%	49	10.2%	30	8.2%	76	8.1%	63	10.9%	95
Bachelor degree	13.0%	70	7.5%	22	9.8%	91	11.0%	86	10.4%	91
Graduate degree	5.9%	32	5.1%	15	5.8%	54	5.9%	46	7.7%	67
Not Sure	11.2%	60	8.5%	25	10.8%	100	0.0%	0	0.0%	0
Total	100.0%	538	100.0%	294	100.0%	925	100.0%	780	100.0%	871
Skipped		103		68		226		215		182
What is the highest level of school your father completed or the highest degree he received?										
Less than high school degree	26.1%	140	31.1%	92	22.8%	210	31.3%	240	32.2%	274
High school degree or equivalent	22.0%	118	23.3%	69	29.7%	274	33.2%	255	31.3%	266
Some college but no degree	10.3%	55	9.5%	28	8.9%	82	13.6%	104	11.9%	101
Associate degree	4.9%	26	5.1%	15	4.4%	41	3.9%	30	6.0%	51
Bachelor degree	10.1%	54	9.1%	27	8.8%	81	11.7%	90	10.6%	90
Graduate degree	6.2%	33	4.1%	12	5.6%	52	6.3%	48	8.1%	69
Not Sure	20.5%	110	17.9%	53	19.7%	182	0.0%	0	0.0%	0
Total	100.0%	536	100.0%	296	100.0%	922	100.0%	767	100.0%	851
Skipped		105		66		229		228		202

Table 4. Views on Recommendations and Programs Participation

Questions	AY 2020-21		AY 2019-20		AY 2018-19		AY 2017-18		AY 2016-17	
	%	N	%	N	%	N	%	N	%	N
Would you recommend your BMCC major program to friends or relatives?										
Yes	93.8%	590	91.9%	319	91.9%	1038	91.8%	892	90.9%	931
No	6.2%	39	8.1%	28	8.1%	91	8.2%	80	9.1%	93
Total	100.0%	629	100.0%	347	100.0%	1129	100.0%	972	100.0%	1024
Skipped		12		15		22		23		29
Would you recommend BMCC to friends or relatives?										
Yes	95.7%	602	96.3%	334	95.3%	1076	95.9%	932	93.7%	959
No	4.3%	27	3.7%	13	4.7%	53	4.1%	40	6.3%	65
Total	100.0%	629	100.0%	347	100.0%	1129	100.0%	972	100.0%	1024
Skipped		12		15		22		23		29
Please indicate if you participated in any of the following programs										
ASAP	34.8%	190	34.8%	126	29.2%	336	23.8%	237	13.8%	145
BMCC Learning Academy (BLA)	0.0%	108	0.0%	0	0.0%	0	13.3%	132	10.4%	110
College Discovery (CD)	2.2%	19	2.2%	8	2.9%	33	6.1%	61	5.3%	56
COPE or EDGE	2.2%	19	2.2%	8	3.3%	38	5.5%	55	4.1%	43
CUNY Service Corps	1.4%	13	1.4%	5	2.3%	26	NA	NA	NA	NA
CUNYStart	7.2%	57	7.2%	26	4.7%	54	12.9%	128	10.6%	112
Out in 2	3.0%	19	3.0%	11	3.1%	36	7.0%	70	5.1%	54
Mentoring Program	5.5%	56	5.5%	20	4.3%	50	NA	NA	NA	NA
Phi Theta Kappa	12.4%	92	12.4%	45	15.6%	180	NA	NA	NA	NA
UMLA	2.8%	18	2.8%	10	3.2%	37	NA	NA	NA	NA

Table 5. Academic and Student Support Satisfaction

Questions	AY 2020-21		AY 2019-20		AY 2018-19		AY 2017-18		AY 2016-17	
	%	N	%	N	%	N	%	N	%	N
How satisfied you were overall with:										
The teaching quality in your BMCC courses										
Very Satisfied	54.1%	328	56.4%	189	49.2%	531	44.1%	406	42.1%	418
Satisfied	42.1%	255	39.7%	133	48.5%	523	53.4%	492	53.5%	532
Dissatisfied	2.6%	16	2.1%	7	1.7%	18	2.2%	20	3.1%	31
Very Dissatisfied	1.2%	7	1.8%	6	0.6%	7	0.3%	3	1.3%	13
Total		606		335		1079		921		994
The extent to which your BMCC courses were academically challenging										
Very Satisfied	43.6%	264	45.1%	151	37.8%	408	36.7%	338	31.8%	316
Satisfied	51.3%	311	49.3%	165	57.1%	616	58.6%	540	62.6%	622
Dissatisfied	4.1%	25	4.2%	14	4.4%	47	4.3%	40	4.1%	41
Very Dissatisfied	1.0%	6	1.5%	5	0.7%	8	0.3%	3	1.5%	15
Total		606		335		1079		921		994
Care shown to you by the BMCC faculty										
Very Satisfied	53.3%	323	54.9%	184	52.5%	563	41.3%	380	34.9%	346
Satisfied	40.6%	246	39.1%	131	41.6%	446	50.4%	464	54.3%	538
Dissatisfied	4.1%	25	3.3%	11	4.6%	49	6.5%	60	7.9%	78
Very Dissatisfied	2.0%	12	2.7%	9	1.4%	15	1.8%	17	2.8%	28
Total		606		335		1073		921		990
Care shown to you by BMCC staff										
Very Satisfied	50.8%	308	49.3%	165	46.1%	496	36.3%	333	NA	NA
Satisfied	41.7%	253	40.9%	137	45.7%	492	51.7%	474	NA	NA
Dissatisfied	5.4%	33	7.8%	26	5.6%	60	8.8%	81	NA	NA
Very Dissatisfied	2.0%	12	2.1%	7	2.6%	28	3.2%	29	NA	NA
Total		606		335		1076		917		NA
The advisement you received while at BMCC										
Very Satisfied	57.1%	346	56.4%	189	49.0%	528	46.2%	424	40.1%	398
Satisfied	32.7%	198	31.3%	105	35.6%	383	40.5%	371	40.5%	402
Dissatisfied	6.9%	42	8.4%	28	10.7%	115	9.3%	85	12.4%	123
Very Dissatisfied	3.3%	20	3.9%	13	4.7%	51	4.0%	37	7.0%	69
Total		606		335		1077		917		992
Academic support services you used, including tutoring										
Very Satisfied	52.1%	316	52.8%	177	45.3%	485	42.4%	387	38.9%	384
Satisfied	40.1%	243	40.3%	135	48.5%	519	49.2%	449	52.0%	513
Dissatisfied	5.9%	36	5.4%	18	5.1%	55	6.7%	61	6.9%	68
Very Dissatisfied	1.8%	11	1.5%	5	1.1%	12	1.8%	16	2.1%	21
Total		606		335		1071		913		986
The extent to which you achieved your educational goals at BMCC										
Very Satisfied	58.9%	357	57.6%	193	55.0%	592	52.6%	483	47.4%	469
Satisfied	36.3%	220	36.7%	123	40.2%	433	43.3%	398	46.8%	463
Dissatisfied	2.8%	17	4.8%	16	3.8%	41	3.4%	31	4.8%	48
Very Dissatisfied	2.0%	12	0.9%	3	0.9%	10	0.8%	7	1.0%	10
Total		606		335		1076		919		990
The overall quality of your education in your BMCC courses										
Very Satisfied	56.6%	343	57.0%	191	52.6%	567	50.7%	467	45.9%	456
Satisfied	39.6%	240	37.3%	125	43.6%	470	45.8%	422	49.4%	491
Dissatisfied	2.0%	12	4.5%	15	3.2%	34	2.9%	27	3.3%	33
Very Dissatisfied	1.8%	11	1.2%	4	0.6%	6	0.7%	6	1.3%	13
Total		606		335		1077		922		993

Table 6. Student Activity Satisfaction

Questions	AY 2020-21		AY 2019-20		AY 2018-19		AY 2017-18		AY 2016-17	
	%	N	%	N	%	N	%	N	%	N
How satisfied were you overall with:										
Your participation in student activities and clubs										
Very Satisfied	24.5%	143	28.2%	92	22.6%	236	20.8%	183	20.2%	196
Satisfied	31.0%	181	29.1%	95	28.2%	294	28.4%	250	31.3%	303
Dissatisfied	5.8%	34	7.4%	24	5.1%	53	4.9%	43	5.2%	50
Very Dissatisfied	2.1%	12	1.2%	4	1.2%	13	1.8%	16	1.2%	12
Not applicable	36.5%	213	34.0%	111	42.9%	448	44.1%	388	42.1%	408
Total		583	100.0%	326	100.0%	1044	100.0%	880	100.0%	969
Your participation in career services										
Very Satisfied	23.7%	138	24.2%	79	20.7%	216	15.8%	139	16.2%	157
Satisfied	30.0%	175	31.0%	101	25.7%	268	29.6%	260	29.5%	285
Dissatisfied	8.1%	47	9.5%	31	5.9%	62	6.3%	55	6.2%	60
Very Dissatisfied	1.7%	10	1.8%	6	1.3%	14	1.3%	11	2.0%	19
Not applicable	36.5%	213	33.4%	109	46.3%	483	47.1%	414	46.1%	446
Total		583	100.0%	326	100.0%	1043	100.0%	879	100.0%	967
Your participation in internships or experiential learning										
Very Satisfied	21.4%	125	27.9%	91	21.7%	226	19.7%	173	18.4%	178
Satisfied	25.2%	147	19.0%	62	20.8%	217	24.5%	215	24.5%	236
Dissatisfied	7.0%	41	11.3%	37	6.0%	62	6.9%	61	6.2%	60
Very Dissatisfied	2.2%	13	2.5%	8	2.3%	24	2.8%	25	2.7%	26
Not applicable	44.1%	257	39.3%	128	49.2%	512	46.1%	405	48.2%	465
Total		583	100.0%	326	100.0%	1041	100.0%	879	100.0%	965
Student government										
Very Satisfied	16.5%	96	17.8%	58	13.3%	138	12.0%	105	10.7%	103
Satisfied	22.6%	132	19.3%	63	17.8%	185	20.5%	180	20.1%	193
Dissatisfied	6.3%	37	7.7%	25	5.4%	56	7.5%	66	6.3%	61
Very Dissatisfied	1.4%	8	2.8%	9	1.7%	18	2.1%	18	2.4%	23
Not applicable	53.2%	310	52.5%	171	61.8%	643	57.9%	508	60.5%	581
Total		583	100.0%	326	100.0%	1040	100.0%	877	100.0%	961
Opportunities for civic and community engagement off-campus										
Very Satisfied	20.2%	118	22.1%	72	17.9%	186	16.7%	147	14.2%	136
Satisfied	25.2%	147	21.8%	71	21.8%	227	23.9%	210	24.0%	230
Dissatisfied	6.3%	37	6.4%	21	4.6%	48	5.7%	50	5.1%	49
Very Dissatisfied	1.7%	10	2.5%	8	2.0%	21	1.8%	16	2.0%	19
Not applicable	46.5%	271	47.2%	154	53.7%	559	51.8%	455	54.8%	526
Total		583	100.0%	326	100.0%	1041	100.0%	878	100.0%	960
Diversity and inclusion at BMCC										
Very Satisfied	48.2%	281	49.4%	161	47.6%	495	39.2%	345	38.5%	372
Satisfied	29.7%	173	29.4%	96	29.6%	308	36.0%	317	34.1%	329
Dissatisfied	2.2%	13	2.1%	7	2.2%	23	1.8%	16	2.2%	21
Very Dissatisfied	1.2%	7	0.3%	1	0.7%	7	1.1%	10	1.2%	12
Not applicable	18.7%	109	18.7%	61	20.0%	208	21.8%	192	23.9%	231
Total		583	100.0%	326	100.0%	1041	100.0%	880	100.0%	965
Leadership development opportunities										
Very Satisfied	32.1%	187	34.0%	111	28.1%	293	23.7%	208	21.7%	209
Satisfied	28.5%	166	28.5%	93	25.3%	263	28.5%	250	27.9%	269
Dissatisfied	4.8%	28	4.0%	13	4.5%	47	4.6%	40	5.5%	53
Very Dissatisfied	1.0%	6	2.8%	9	1.5%	16	1.6%	14	2.1%	20
Not applicable	33.6%	196	30.7%	100	40.5%	422	41.7%	366	42.8%	413
Total		583	100.0%	326	100.0%	1041	100.0%	878	100.0%	964

Table 7. Student Activity Satisfaction

	AY 2020-21		AY 2019-20		AY 2018-19		AY 2017-18		AY 2016-17	
	%	N	%	N	%	N	%	N	%	N
Do you feel your experiences while you were at BMCC benefited you in any of the following ways? (Mark all that apply.)										
Prepared you for further study	71.3%	457	71.3%	258	69.5%	800	70.1%	697	71.5%	753
Increased your interest in community service and civic participation	26.4%	169	28.5%	103	25.5%	294	26.6%	265	27.4%	289
Prepared you for a career	48.2%	309	49.2%	178	43.6%	502	43.6%	434	48.9%	515
Provided you with the foundation for intellectual growth	57.7%	370	58.0%	210	57.2%	658	58.1%	578	59.4%	626
Increased your understanding and appreciation of people from different ethnic and cultural groups	52.1%	334	53.3%	193	51.0%	587	55.2%	549	57.6%	607
Self improvement and personal growth	69.4%	445	71.3%	258	69.2%	796	69.3%	690	71.7%	755
Increased your appreciation for life-long learning	49.3%	316	58.0%	210	53.4%	615	55.2%	549	56.0%	590

Table 8. Post-Graduation Outcomes

Answer Choices	AY 2020-21		AY 2019-20		AY 2018-19		AY 2017-18		AY 2016-17	
	%	N	%	N	%	N	%	N	%	N
Total		641		362		1151		995		1053
Are you currently continuing your education?										
Yes	84.6%	488	84.7%	271	90.8%	935	91.6%	785	85.8%	814
No	15.4%	89	15.3%	49	9.2%	95	8.4%	72	14.2%	135
Total	100.0%	577	100.0%	320	100.0%	1030	100.0%	857	100.0%	949
Skipped		64		42		121		138		104
At what level?										
Bachelors	97.5%	476	94.5%	256	97.6%	912	96.2%	754	96.4%	786
Associate	1.4%	7	3.0%	8	0.4%	4	0.6%	5	1.2%	10
Certificate	0.2%	1	1.5%	4	0.5%	5	0.6%	5	0.4%	3
Other	0.8%	4	1.1%	3	1.4%	13	2.6%	20	2.0%	16
Total	100.0%	488	100.0%	271	100.0%	934	100.0%	784	100.0%	815
Skipped		64		91		217		211		238
Are you currently employed?										
Yes	54.2%	313	49.4%	158	62.0%	637	63.9%	546	60.3%	572
No	45.8%	264	50.6%	162	38.0%	390	36.1%	309	39.7%	377
Total	100.0%	577	100.0%	320	100.0%	1027	100.0%	855	100.0%	949
Skipped		64		42		124		140		104
Are you employed full-time or part-time?										
Full-time (≥35 Hr)	52.1%	163	54.4%	86	43.0%	273	41.4%	225	44.6%	254
Part-time (<35Hr)	47.9%	150	45.6%	72	57.0%	362	58.6%	318	55.4%	315
Total	100.0%	313	100.0%	158	100.0%	635	100.0%	543	100.0%	569
Skipped		328		204		516		452		484
Is your employment related to your major at BMCC?										
Yes	35.1%	110	36.7%	58	30.2%	192	32.2%	175	34.3%	195
No	64.9%	203	63.3%	100	69.8%	443	67.8%	368	65.7%	374
Total	100.0%	313	100.0%	158	100.0%	635	100.0%	543	100.0%	569
Skipped		328		204		516		452		484