## Technology Committee Report College Council 11-29-17

The Committee has met twice this fall semester. Discussion items included:

Classroom updates

Chambers, Murray and Fiterman now complete

Addressed faculty issues to update digital projection, bulb less projectors Standardizing classrooms

Note: IRT is aware of some intermittent issues is some classrooms and are working with our own AV engineer and manufacturer to resolve.

Usage statistics for labs, registration and Printing statistics are collected and assessed to provide the best services possible.

Lab, classroom and office replacement cycles were explained for new members

The Technology Committee will revisit the IT strategic roadmap at its next meeting

Discussion of electronic IDs for students (smartphone based) Testing is currently underway

Discussion of virtual queuing app Qless

Works with smartphone similar to waiting for a table at a restaurant

In line with strategic goal #2 of "Improving the Student Experience" and increasing student satisfaction with services

Queuing is a joint project between IT, Enrollment Management & Student Affairs, from an original suggestion from VP Craig

Discussion of 5-year forward-looking budget model

Discussion of Service Desk Manager Search The position has been filled and the new person will start on January 2, 2018.